Hearthside Coaching

Issues

November 29, 2026

The period shown on this page. PGOS, from the company file.

The 80/20 Institute

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Issues

Sample company. These aren't your numbers.

Open and closed issues

Issue	Owner	Stage
The top bearing line has not been bid in a year	Jonah Hale	identify
Counter discounts on three house accounts are below the floor	Ruth Adler	discuss
Dead catalog items are still on the quote form	Simone Grant	solve
A single mill supplies the best-selling seal	Simone Grant	identify
Warehouse overtime sits in one shift	Nora Pell	identify
Will-call freight is waived on small orders	Nora Pell	discuss
Two branches have no back up counter lead	Jonah Hale	solve
Long-tail inventory turns are off their line	Ruth Adler	identify
A special order was delivered and never invoiced	Simone Grant	discuss
The cycle count missed a high-value cage	Simone Grant	solve
New counter hires quote before the floor is taught	Nora Pell	identify
Receivables past 60 days sit with three contractors	Nora Pell	identify
The power-transmission vendor file is stale	Jonah Hale	identify
Small-order freight given away is off its line	Ruth Adler	discuss

Issue	Owner	Stage
A near miss on the mezzanine was logged and not closed	Simone Grant	solve
The strongest branch has an open supervisor seat	Simone Grant	identify
Customer-specific kitting has no price	Nora Pell	identify
Month-end inventory was late last quarter	Nora Pell	discuss
The price floor is still open on two renewals at Hearthside Coaching	Jonah Hale	solve
A tail account at Hearthside Coaching orders below cost	Ruth Adler	identify
The backup for the lead seat at Hearthside Coaching is not named	Simone Grant	discuss
Month close at Hearthside Coaching slipped and the owner is unclear	Simone Grant	solve
Freight given away at Hearthside Coaching has no weekly owner	Nora Pell	identify
A vendor at Hearthside Coaching has not been compared in a year	Nora Pell	identify
Training for new hires at Hearthside Coaching is behind the work	Jonah Hale	identify
Custom work at Hearthside Coaching has no price floor	Ruth Adler	discuss
On-time at Hearthside Coaching slipped and the countermeasure is stale	Simone Grant	solve

Issue	Owner	Stage
The open seat at Hearthside Coaching has been empty for a quarter	Simone Grant	identify
A quote at Hearthside Coaching went out without the floor	Nora Pell	identify
Overtime at Hearthside Coaching is in one crew again	Nora Pell	discuss
Receivables at Hearthside Coaching passed the agreed days	Jonah Hale	solve
The catalog at Hearthside Coaching still offers dead items	Ruth Adler	identify
The weekly list at Hearthside Coaching is longer than the vital few	Simone Grant	discuss
A near miss at Hearthside Coaching has no owner for the action	Simone Grant	solve
The scorecard owner at Hearthside Coaching did not mark the red row	Nora Pell	identify
The quarterly priority at Hearthside Coaching has no next action	Nora Pell	identify

Who holds the open issues

This week and the long-term list. From the issues on this list. Each bar is how many open issues one person holds. A solved issue stays off. A dropped issue stays off. An issue with no owner is Unassigned. A known zero stays on. The longest bar holds the most. The list itself does not change.

From the issues on this list. Each bar is the open issues that person holds on this week and the long-term list. A solved issue stays off. A dropped issue stays off. An issue with no owner is Unassigned. The same name, spelled differently, is one bar. A person on the team with no open issue stays on at zero. A search does not change this chart. The longest bar holds the most. The chart shows the eight largest. The rest stay on the list.

Nothing here posts.

1 more person stays on the list.

Open issues

Person	Open issues
Nora Pell	6
Ruth Adler	6
Simone Grant	6
Jonah Hale	3
Anya Doyle	0
Anya Whit	0
Caleb Brooks	0
Jonas Lang	0